

QUALITY STATEMENT

All employees of Chronos Technology Ltd, including the GMFB management team, are committed to providing the highest possible level of service to satisfy the requirements of our customers. In order to ensure we achieve excellence in all of our activities we have implemented a formal quality management system which satisfies the requirements of ISO9001:2015.

Our objectives, which underpin the quality management system, are as follows:

- Our customers' needs shall be fully understood
- Chronos shall always aim to deliver what the customer wants, to their expectations, on time and within budget.
- Chronos shall provide the necessary resources in terms of skills, expertise and facilities to fulfil customer requirements
- Chronos shall strive to develop and deliver innovative solutions for customer applications
- Chronos is committed to a process of continual quality improvement setting annual quality improvement objectives which are regularly monitored, measured and re-assessed.

The quality policy and the supporting quality objectives adopted by management have been communicated to all employees and are the foundations on which we will continue to build improvements to our performance.

The Quality Policy and management system are reviewed and updated regularly to take account of changing circumstances and customer requirements.

Date: 5 January 2024
Joanne Akers, Managing Director

